Training Course

Advanced Problem Solving & Decision Making

Description

Effective problem-solving and decision-making are essential skills for professionals in any industry. At Global Horizon, our problem solving skills course is designed to help participants develop structured approaches to analyzing challenges, generating creative solutions, and making confident, data-driven decisions. By mastering these techniques, professionals can enhance their leadership abilities, improve efficiency, and drive business success

Advanced Problem Solving & Decision Making Course Objective

- Apply structured problem-solving and decision making techniques.
- Understand how values, bias, and personality influence decision-making.
- Utilize creative thinking to generate innovative solutions.
- Assess personal and organizational creativity for continuous improvement.
- Develop decisive leadership skills for high-stakes environments.

Who Should Attend

- Managers, Supervisors, and Team Leaders.
- Heads of Departments and Decision Makers.
- Professionals across all industries seeking to improve problem solving skills.

Course Outline

Day 1: The Psychology of Problem-Solving and Decision Making

- Understanding the psychological aspects of decision-making.
- The role of values, bias, and personality in problem-solving.
- Using lateral thinking to generate innovative solutions.
- Case studies: Individual vs. group decision-making.

Day 2: Developing Effective Decision Making Skills

- Left-brain vs. right-brain approaches to decision-making.
- Enhancing creativity and idea generation.
- The IDEAL problem solving approach.
- Encouraging openness to new solutions.

Day 3: Applying Decision-Making in the Workplace

- Techniques for continuous improvement in problem-solving.
- Overcoming mental blocks to decision-making.
- SCAMPER techniques for creative problem-solving.
- Implementing structured approaches for effective decisions.

Day 4: Eliminating Mental Blocks and Enhancing Creativity

- Challenging assumptions and thinking outside the box.
- Developing strategies to increase idea generation.
- Gaining team support for new solutions.
- Evaluating and refining innovative ideas.

Day 5: Leadership and Dynamic Problem Solving Teams

- Aligning problem-solving strategies with business objectives.
- Encouraging proactive problem solving within teams.
- Enhancing communication for better decision-making.
- Developing a personal action plan for continuous growth